



THE KENNEL CLUB
ACCREDITATION SCHEME

FOR INSTRUCTORS IN
DOG TRAINING & CANINE BEHAVIOUR

**FOR PUBLIC
INFORMATION**

Tel: 0844 463 3980 ext 305

The Kennel Club introduced the Accreditation Scheme for Instructors in 2001, to help provide a quality advisory service for the dog-owning public and enthusiasts, within all areas and all aspects of dog training and canine behaviour. **All members on registration** have agreed to abide by the

KENNEL CLUB CODE OF PRACTICE FOR INSTRUCTORS

KCAI Scheme, The Kennel Club, 1-5 Clarges Street, Piccadilly, London W1J 8AB

www.thekennelclub.org.uk Email: accreditation@thekennelclub.org.uk

This Code of Practice is designed to set out the principles governing both business and training practices to which all KCAI Scheme members, on registering for membership to the Scheme, agree to abide.

A. Business Practice - members shall:

- act with integrity, in a professional courteous manner befitting membership of their club, business, the Kennel Club and the Scheme.
- exercise professional judgment, skill and care to the best of their ability.
- respect confidentiality, personal rights and expectations of all, as individuals.
- charge a fair price for the services provided and shall not unfairly exploit / mislead / offer levels or services not trained / qualified to deliver.
- not unfairly elicit trade or clientele to the detriment of others, be diplomatic in discussions to avoid criticising or condemning advice given / methods used by other Clubs / Instructors, especially where those in question will not have the opportunity to justify their actions.
- ensure adequate awareness of legal, health and safety issues including having appropriate insurance.
- only use designated letters of the Kennel Club when appropriately qualified to do so.

B. Training Practice - members should:

- be conversant with / promote the Kennel Club Canine Code and aspects of responsible dog ownership.
- be able to work in the best interest of the individual dog and handler / owner(s).
- acknowledge and promote suitable and motivational methods.
- take every reasonable care to control activities which may cause injury or aggression to or by the dog.
- have an understanding of dog behaviour and mechanisms of learning.
- have an understanding of the human skills of learning, communication and counselling.
- be able to advise on the choice, maintenance and safe use of training equipment.
- be able to teach to the level of their experience and recognise their limitations and consequences of advice given.
- be willing to keep up-to-date with relevant developments, to improve their own skills and to expand their knowledge.

C. Complaints and grievances.

- Complaints and grievances arising from non-adherence to this Code should be referred to the Kennel Club.
- The Kennel Club Rule A42 will apply – this rule covers complaints made in respect of conduct that is discreditable or prejudicial to the interests of the canine world.
- The Kennel Club will offer help and advice to members.

Kennel Club Policies and the Kennel Club General Code of Ethics

Members are also reminded of their responsibility to abide by, and where appropriate, to guide others to appreciate the principles of all Kennel Club policies, relevant guidelines / regulations and the Kennel Club General Code of Ethics. The Code of Ethics applies to everyone who has agreed to be subject to the jurisdiction of the Kennel Club. They, whether the owner, keeper or in temporary charge of a dog for any purpose, accept their responsibility under the Code. The Code of Ethics covers aspects of welfare, nuisance, control, hygiene and attention to Veterinary care. It also covers aspects of providing accurate information on breed / individual dog characteristics, breeding, selling and homing of puppies / dogs.